

28th Annual North Carolina Waterworks Operators Spring School

April 16-20, 2018

Including Advanced Day

Wednesday, April 18, 2018



Hickory Metro Convention Center - Hickory, NC - NEW LOCATION!!

Presented by the North Carolina Waterworks Operators Association with the cooperation and sponsorship of the North Carolina Department of Environmental Quality, Division of Water Resources, Public Water Supply Section

Class Schedule for B & C Well and A, B & C Surface

Monday, April 16, 2018

1:00pm - 1:30pm Registration, Hickory Metro Convention Center
1:30pm - 2:00pm General Session, Hickory Metro Convention Center
2:00pm - 5:00pm Classes - Report to your assigned room

Tuesday, April 17, 2018

8:00am - 5:00pm Classes - Report to your assigned room. Lunch will be provided.

Wednesday, April 18, 2018

8:00am - 4:00pm **EXHIBITS!!!** Exhibit Hall open during Lunch and Breaks
8:00am - 5:30pm Classes - Report to your assigned room. Lunch will be provided.
7:00pm - 9:00pm Review - La Quinta Inn & Suites

Thursday, April 19, 2018

8:00am - 5:00pm Classes - Report to your assigned room. Lunch will be provided.

Friday, April 20, 2018

8:00am - 12:00pm Classes - Report to your assigned room.
12:00pm Certificates of Attendance Awarded

See page 5 for specific topics being **REVIEWED** in your class. Exact class agenda will be handed out at registration on Monday, April 16, 2018 for B & C Well and A, B & C Surface.

School **REGISTRATION FORM** must be received on or before **April 5, 2018**. Applications accepted on a first-come, first-served basis. Class sizes are limited.

**Host hotel will be the
LaQuinta Inn & Suites**

*(1607 Fairgrove Church Rd, Conover, NC 28613 - exit 128 off of I-40
Hickory Metro Convention Center is exit 125)*



CHECKLIST

The following checklist is provided for your use to insure that you have taken the necessary actions to attend the School and be qualified to take the Exam.

- Send Class Registration Form (see page 7) and payment for the SCHOOL to:
Cindy Gall, Comptroller
NCWOA
PO Box 4519, Emerald Isle, North Carolina 28594
Phone: 252-764-2094 ext 2
Fax: 252-764-2095
Email: cindy@ncwoa.com

Make check payable to: "NCWOA" or "North Carolina Waterworks Operators Association"
Registration must be received by April 5, 2018.

- Send EXAM APPLICATION and check for \$50.00 to the NCWTFO Certification Board:
Visit the NCWTFO website for the electronic, apprentice or regular exam applications:
<http://deq.nc.gov/about/divisions/water-resources/operator-certification/drinking-water-operator-certification/dw-operator-certification-exams>. Phone: 919-707-9040

If you wish to take the exam on May 31, 2018, your exam application must be postmarked no later than May 1, 2018.

- Make hotel reservations – **HOST HOTEL IS THE LAQUINTA INN & SUITES**
To make reservations, call 828-465-1100. Guest should request group NC Waterworks Operators Association.
Deadline for special group rate is April 2, 2018.
- Order study materials (see pages 9-10). All exam questions are taken from the books listed in Part I on page 9 for surface exams & page 10 Part I for well exams.
- Individuals registering for the Lab Analyst Voluntary Certification Exam (Process Chemistry or Bacteriology), please refer to page 11.
- Read and study recommended materials. **Be sure to bring a calculator to ALL classes.**

Water Treatment Facility Operators Certification Board's 2018 Examination Schedule for Cross-Connection and All Levels of Surface, Well and Distribution. (Contact the Certification Board for dates & sites for electronic testing.)

Dates of Exams:

Last Thursday of:
October
February
May
August

Usual Location of Exams:

Lenoir Community College in **Snow Hill**
McKimmon Center in **Raleigh**
Collett Community Center in **Morganton**



HOTEL ACCOMMODATIONS

A block of rooms has been reserved in the name of the North Carolina Waterworks Operators School at the LaQuinta Inn & Suites in Hickory. Be sure to tell reservations that you will be attending the Waterworks Operators School.

LaQuinta Inn & Suites (headquarters)

1607 Fairgrove Church Rd (exit 128),
Hickory, NC 28613, (828) 465-1100

Rate: Single: \$85.00 plus tax

Double: \$85.00 plus tax.

Group rate deadline is April 2, 2018

Hot breakfast included.

\$ 85.00	Single or Double Rate
<u>+ \$ 11.05</u>	<u>13% Room Tax</u>
\$ 96.05	Single or Double Rate / Night

LAQUINTA INN & SUITES POLICIES

Payment by Check:

Hotel advises to have the check made out for the exact amount of room and tax for stay and use a debit/credit card for the incidentals.

Payment using debit/credit card:

Hotel does not allow anyone to use any form of payment which does not bear their name; regardless of if they are an authorized user on the account or not. La Quinta Inn & Suites system will automatically authorize the full amount of room and tax for all nights and an additional 10% of total costs, at check-in for incidental purposes. Any authorizations placed on guest credit/debit card may take up to 14 days to fully process--hotel staff does not have ability to release/remove/lessen any holds placed by merchant system.

Best Western at exit 125, (828) 323-1150

\$85.00 exterior king or double

\$90.00 interior king or double

*(room block - mention NCWOA
cutt off date - April 2, 2018)*

\$ 85.00	Exterior Room Rate	\$ 90.00	Interior Room Rate
<u>+ \$ 11.05</u>	<u>13% Room Tax</u>	<u>+ \$ 11.70</u>	<u>13% Room Tax</u>
\$ 96.05	Exterior Rate / Night	\$101.70	Interior Rate / Night

Other hotels in Hickory (Call for rates)

Crown Plaza at exit 125, (828) 323-1000

Holiday Inn Express Hickory at exit 126, (828) 328-2081

MEETING SITES

All classes and Advance Day will be held at Hickory Metro Convention Center in Hickory. (1960 13th Avenue Drive SE - Hickory, NC 28602). Maps with confirmation/receipts will be mailed to all paid in full students.

If you **DO NOT** get a confirmation/receipt by April 9, 2018, call (252) 764-2094 ext. 2.

WANT TO BE BETTER PREPARED TO TAKE YOUR CERTIFICATION EXAM?

Online Supplement for Certification Exam Review

All attendees of NCWOA Certification Schools will be eligible to enroll in an online course that will supplement and enhance the materials presented in the week-long class. The online supplement is an optional, web based Moodle class that includes multiple practice tests, videos of worked math problems, copies of presentation materials for many of the topics presented in the week-long school, and additional materials that will help you prepare for the certification exam. The online supplement will be available by the first day of the week-long school and will be accessible until the day of the first traditional certification exam after the school.

If you wish to participate in this program, please be sure that YOUR email address is included on your registration form. Please note the online supplement is optional.

Individuals who register for the week-long school will receive an email with directions on how to log in and access the class.

REGISTRATION INSTRUCTIONS & REQUIREMENTS

SCHOOL REGISTRATION FORM

To be completed by ALL students. Please complete one form per person. Please print or type. This form must be accompanied by a payment for the correct registration fee. We accept checks, cash, credit cards & money orders. Please make checks or money orders payable to "NCWOA" or "North Carolina Waterworks Operators Association." We do not accept Purchase Orders. Please be sure to enter all information requested on the form. Incomplete forms will delay your registration or may be returned. All attendees must be pre-registered and paid in advance.

CONFIRMATION/ACKNOWLEDGEMENT OF REGISTRATION

All participants who pre-register will receive a receipt/confirmation of their registration by postal mail. This acknowledgement will include specific information on the site and a map.

CERTIFICATES OF ATTENDANCE OR COMPLETION

At the conclusion of the event all participants, who have attended at least 75% of their classes, will receive a Certificate of Attendance. These certificates will document attendance for professional growth contact hour requirements and/or successful class completion. Participants must pick up their own certificate at the conclusion of the event. No certificates will be given out early, to another individual, or mailed.

REFUNDS

Refunds will be issued (minus a \$25 administrative fee), if the refund is requested, in writing, by April 5, 2018. Substitutions may be made. Please inform us as soon as possible of substitutions so appropriate certificates of attendance may be generated.

PARTIAL SOCIAL SECURITY NUMBERS (SS#)

NCWOA's seminar attendance/contact hour tracking program uses your partial SS# as a unique identification number for our use only. We use this number to verify who you are and to communicate to the NC Water Treatment Facility Operators Certification Board when reporting your seminar attendance/contact hour record. We do NOT use your partial SS# for any other purpose. Your partial SS# will NOT be given out to anyone else. If you will not allow us to use your partial SS#, please indicate "refused" on the partial SS# line. We will be happy to register you, however, we cannot guarantee accurate tracking of your attendance at these events.

MEMBER/NON-MEMBER STATUS

Only individuals who are current members of NCWOA are eligible for the member rate. Please refer to your membership card for your member #. We will verify registrations for eligibility and will return those who pay the incorrect amount. If you would like to become a member, please complete the membership application in this brochure and return with payment.

SURFACE & WELL REVIEW TOPICS

A-SURFACE REVIEW TOPICS

Administration
Bacteriology
Coagulation & Flocculation
Corrosion Control
Disinfection & Disinfection By-Products
Distribution & Cross-Connection
Drinking Water Regulations & Rules
Fluoridation
Handling & Disposal of Process Wastes
Instrumentation
Iron & Manganese Removal
Lab Procedures & Sample Collection
Math
Maintenance
Plant Operations
Pumps
Safety
Sedimentation & Filtration
Taste & Odor
WTP Operator & Reservoir Management

B-SURFACE REVIEW TOPICS

Bacteriology
Coagulation & Flocculation
Corrosion Control
Disinfection & Disinfection By-Products
Distribution & Cross-Connection
Drinking Water Regulations & Rules
Fluoridation
Handling & Disposal of Process Wastes
Instrumentation

Iron & Manganese Removal
Lab Procedures & Sample Collection
Math
Maintenance
Plant Operations
Pumps
Safety
Sedimentation & Filtration
Taste & Odor
WTP Operator & Reservoir Management

C-SURFACE REVIEW TOPICS

Bacteriology
Coagulation & Flocculation
Corrosion Control
Disinfection & Disinfection By-Products
Distribution & Cross-Connection
Drinking Water Regulations & Rules
Fluoridation
Iron & Manganese Removal
Lab Procedures & Sample Collection
Math
Maintenance
Plant Operations
Pumps
Safety
Sedimentation & Filtration
Taste & Odor
WTP Operator & Reservoir Management
Jar Testing

B-WELL REVIEW TOPICS

Pumps
Instrumentation
Bacteriology
Iron & Manganese Removal
Corrosion Control
Lab Procedures & Sample Collection
Disinfection & Disinfection By-Products
Maintenance
Distribution & Cross-Connection
Math
Drinking Water Regulations & Rules
Membrane Processes
Fluoridation
Safety
Groundwater Hydrology
Softening
Handling & Disposal of Process Waste
Well Construction
Well-Water Chemistry

C-WELL REVIEW TOPICS

Pumps
Bacteriology
Corrosion Control
Lab Procedures & Sample Collection
Disinfection & Disinfection By-Products
Maintenance
Distribution & Cross-Connection
Math
Drinking Water Regulations & Rules
Operation of Small Water Systems
Groundwater Treatment Process
Safety
Groundwater Hydrology
Softening
Well Construction
Well-Water Chemistry



North Carolina Waterworks Operators Association MEMBERSHIP APPLICATION

MISSION STATEMENT: To provide knowledge, skills & educational opportunities for drinking water professionals; develop working relationships with other water treatment organizations; project a positive image and communicate the importance of safe drinking water.

NEW OR RENEWAL MEMBERSHIP APPLICATION – ANNUAL DUES \$40.00 for 2018

First Name: _____ Middle Initial: _____ Last Name: _____

Nick Name: _____ Social Security #: XX-XXX-_____ If Renewal, what is your NCWOA Member #: _____

YOUR Individual Operator Certification #: (Issued by NCWTFOCB) _____

Certificate(s) Held:

____ A-Surface ____ B-Surface ____ C-Surface ____ A-Well ____ B-Well ____ C-Well ____ D-Well

____ A-Dist ____ B-Dist ____ C-Dist ____ D-Dist ____ Cross-Connection

_____ Wastewater #'s & certificate type

____ None Yet ____ You Are Not an Operator & Do Not Plan to Become Certified.

PLEASE SELECT YOUR PREFERRED ADDRESS (This is where confirmations & membership info will be sent.)

____ Home Address: _____

City: _____ State ____ Zip _____ County: _____

____ Employer Name: _____

MAILING Address: _____

City: _____ State ____ Zip _____ County: _____

Work Phone: _____ Ext: _____ Fax: _____

Home Phone: _____ Cell Phone: _____

Email Address: _____

How would you like to receive your issues of Go With The Flow? Email _____ or Postal Delivery _____

How would you like to receive your Section Meeting notices? Email _____ or Postal Delivery _____

***NOTE:** Memberships are based upon a calendar year. Membership cards will be mailed with receipt. These cards will contain your name, membership number, and membership expiration date.

By Credit Card: ____ Visa ____ MC ____ Am Ex ____ Discover

Name on Credit Card: _____

Credit Card Number: _____

Exp Date: Month ____ Year ____ Security Code from back of card: _____

Cardholder Signature: _____

PLEASE SEND APPLICATION AND PAYMENT TO:

Cindy Gall, NCWOA Comptroller
PO Box 4519
Emerald Isle, NC 28594
Phone: 252-764-2094 ext. 2
Fax: 252-764-2095
Email:cindy@ncwoa.com

If cardholder is other than member, what email address should the CC receipt be sent to? _____
To ensure that you receive the emailed receipt, please add cindy@ncwoa.com to your email address book.

NCWOA USE: Amount _____ CK# _____ E S Processed _____



NORTH CAROLINA WATERWORKS OPERATORS ASSOCIATION

Spring School Registration Form

RECEIVED ON OR BEFORE APRIL 5, 2018

Please Print or Type

NAME (First, Middle, Last): _____

NICK NAME for TAG: _____ SOCIAL SECURITY #: XX-XXX-_____

EMPLOYER / ORGANIZATION: _____

ADDRESS FOR CONFIRMATION & MAP: _____

CITY: _____ STATE _____ ZIP _____ COUNTY: _____

WORK PHONE: _____ EXT: _____ FAX: _____

ATTENDEE'S EMAIL: _____

(Be sure to include if you would like access to NCWOA Moodle On-line supplement. Moodle log in and istructions will be sent to this email address.)

ATTENDEE'S INDIVIDUAL NCWOA MEMBER # *(must be included to be eligible for member rate)*: _____

NC WATER TREATMENT CERTIFICATE TYPE PRESENTLY HELD:

- AW BW CW DW AS BS CS
- AD BD CD DD CC/BF NONE YET

NC WATER TREATMENT CERTIFICATE # (OPERATOR ID #): _____

WASTEWATER CERTIFICATION # _____

PLEASE **CHECK** WHICH CLASS YOU ARE REGISTERING FOR AND **CIRCLE** RATE:

<u>CLASS TITLE</u>	<u>NCWOA MEMBER RATE</u>	<u>NON-MEMBER RATE</u>
<input type="checkbox"/> A-Surface (M-F)	\$ 225.00	\$ 275.00
<input type="checkbox"/> B-Surface (M-F)	\$ 225.00	\$ 275.00
<input type="checkbox"/> C-Surface (M-F)	\$ 225.00	\$ 275.00
<input type="checkbox"/> B-Well (M-F)	\$ 225.00	\$ 275.00
<input type="checkbox"/> C-Well (M-F)	\$ 225.00	\$ 275.00
<input type="checkbox"/> Advanced Day (Wednesday)	\$ 120.00	\$ 150.00

By Credit Card: ___ Visa ___ MC ___ Am Ex ___ Discover

Name on Credit Card: _____

Credit Card Number: _____

Exp Date: Month ___ Year ___ Security Code from back of card: _____

Cardholder Signature: _____

PLEASE SEND APPLICATION AND PAYMENT TO:

Cindy Gall, NCWOA Comptroller
 PO Box 4519
 Emerald Isle, NC 28594
 Phone: 252-764-2094 ext. 2
 Fax: 252-764-2095
 Email:cindy@ncwoa.com

If cardholder is other than attendee, what email address should the CC receipt be sent to? _____

To ensure that you receive the emailed receipt, please add cindy@ncwoa.com to your email address book.

NCWOA USE: Amount _____ CK# _____ E S Processed _____



NORTH CAROLINA WATERWORKS OPERATORS ASSOCIATION

Advanced Day Agenda

Wednesday, April 18, 2018

Hickory, NC

Keeping it Safe and Secure: Facility, SCADA, and our Most Valuable Resource, Employees

EXHIBIT HALL OPEN FROM 8:00AM - 4:00PM

Session 1

8:30 am – 8:40 am	Welcome and Opening Remarks - <i>NCWOA Representative</i>
8:40 am – 9:25 am	The Importance of Vulnerability Assessments
9:25 am – 10:15 am	Physical Asset Security

Break: 10:15 - 10:45

Session 2

10:45 am – 11:15 am	Hardening Our Facilities, a Case Study
11:15 am – 12:15 pm	Panel/Roundtable – Vulnerability Assessments Implementation - What to do with the Information!

Lunch – Provided on Site 12:15 – 1:30

Session 3

1:30 pm – 2:15 pm	Cyber Security – What are the Risks to our Networks and SCADA
2:15 pm – 3:00 pm	Cyber Security – Protecting our Networks and SCADA

Break: 3:00 – 3:20

Session 4

3:20 pm – 3:50 pm	The Practical Application of Cyber Security, a Case Study
3:50 pm – 4:50 pm	Panel / Round Table Discussions – Cyber Security - Mistakes – Guidelines to Improve Security
4:50 pm	Certificates awarded

This class has been pre-approved for 6 contact hours for drinking water and/or wastewater certification.

Surface Water Systems - Book Order Form

Circle Material You Wish to Order
Form not valid after June 30, 2018

A, B, or C Surface Study Material	NCWOA Member Price	Non-Member Price
Water Treatment Plant Operator Vol. 1 (6th Edition)	\$61.00	\$66.00
Water Treatment Plant Operator Vol. 2 (6th Edition)	\$61.00	\$66.00
"Needs to Know" - A Study Outline for Water Plant Operators (2015)	\$6.00	\$11.00
Rules Governing Public Water Supplies (Green Book) (2015)	\$16.00	\$21.00
Rules Governing Water Treatment Facility Operators (Blue Book) (12/2012)	\$4.00	\$9.00
Entire set that includes all of the above needed for the A, B, or C Surface Exam	\$148.00	\$173.00

Lab Procedures Books <i>(Not Required for A-C Surface Exams)</i>	NCWOA Member Price	Non-Member Price
Basic Lab Procedures for Waterworks (2/2007)	\$13.00	\$18.00
Bacteriological Methods for the Analysis of Drinking Water (2011)	\$51.00	\$56.00

Subtotal: _____

Prices include NC Sales Tax.

Add Shipping and Handling Charges:	
For Book Order Totals	Add
Up to \$20.00	\$6.00
\$20.01 - \$40.00	\$8.00
\$40.01 - \$60.00	\$9.00
\$60.01 - \$80.00	\$10.00
\$80.01 - \$100.00	\$11.00
\$100.01 & Over	Add 12%

Total Amount Due (book charges + S/H charges) \$ _____

Employee Name: _____ NCWOA Member #: _____

Employer Name: _____

Address to **MAIL** Books To: _____

City, State, Zip Code: _____ County: _____

Phone: _____

***Note:** Most book orders will be mailed to you within 3 business days from the time of receipt by NCWOA. If you have not received your order within 10 days of the date you sent your request, please contact me at the number listed below.

****Note:** Please make checks payable to: "North Carolina Waterworks Operators' Association" or "NCWOA". We accept Checks, Cash, Money Orders or Credit Card. We do NOT accept Purchase Orders. Credit Card payments may be mailed, faxed or scanned but will not be taken over the phone.

By Credit Card: Visa MC Am Ex Discover

PLEASE SEND APPLICATION AND PAYMENT TO:

Name on Credit Card: _____

Cindy Gall, NCWOA Comptroller
PO Box 4519
Emerald Isle, NC 28594
Phone: 252-764-2094 ext. 2
Fax: 252-764-2095
Email: cindy@ncwoa.com

Credit Card Number: _____

Exp Date: Month _____ Year _____ Security Code from back of card: _____

Cardholder Signature: _____

If cardholder is other than member, what email address should the CC receipt be sent to you? _____

To ensure that you receive the emailed receipt, please add cindy@ncwoa.com to your email address book.

NCWOA USE: Amount _____ CK# _____ E S Processed _____

Well Water Systems - Book Order Form

Circle Material You Wish to Order
Form not valid after June 30, 2018

A, B, or C Well Study Material	NCWOA Member Price	Non-Member Price
Water Treatment Plant Operator Vol. 2 (6th Edition)	\$61.00	\$66.00
Small Water System Operations & Maintenance (6th Edition)	\$105.00	\$110.00
Ground Water "Needs to Know" - A Certification Study Guide for Groundwater Systems (2015)	\$6.00	\$11.00
Rules Governing Public Water Supplies (Green Book) (2015)	\$16.00	\$21.00
Well Construction Standards (Red Book) (10/2009)	\$6.00	\$11.00
Rules Governing Water Treatment Facility Operators (Blue Book) (12/2012)	\$4.00	\$9.00
Entire set that includes all of the above needed for the A, B, or C Well Exam	\$198.00	\$228.00

Lab Procedures Books <i>(Not Required for A-D Well Exams)</i>	NCWOA Member Price	Non-Member Price
Basic Lab Procedures for Waterworks (02/2007)	\$13.00	\$18.00
Bacteriological Methods for the Analysis of Drinking Water (2011)	\$51.00	\$56.00

Subtotal: *(Prices include NC Sales Tax)* _____

Add Shipping and Handling Charges:	
For Book Order Totals	Add
Up to \$20.00	\$6.00
\$20.01 - \$40.00	\$8.00
\$40.01 - \$60.00	\$9.00
\$60.01 - \$80.00	\$10.00
\$80.01 - \$100.00	\$11.00
\$100.01 & Over	Add 12%

Total Amount Due (book charges + S/H charges) \$ _____

Employee Name: _____ NCWOA Member #: _____

Employer Name: _____

Address to **MAIL** Books To: _____

City, State, Zip Code: _____

County: _____ Phone: _____

***Note:** Most book orders will be mailed to you within 3 business days from the time of receipt by NCWOA. If you have not received your order within 10 days of the date you sent your request, please contact Cindy Gall.

****Note:** Please make checks payable to: "North Carolina Waterworks Operators' Association" or "NCWOA". We accept Checks, Cash, Money Orders or Credit Card. We do NOT accept Purchase Orders. Credit Card payments may be mailed, faxed or scanned but will not be taken over the phone.

By Credit Card: Visa MC Am Ex Discover

PLEASE SEND APPLICATION AND PAYMENT TO:

Name on Credit Card: _____

Cindy Gall, NCWOA Comptroller
PO Box 4519
Emerald Isle, NC 28594
Phone: 252-764-2094 ext. 2
Fax: 252-764-2095
Email: cindy@ncwoa.com

Credit Card Number: _____

Exp Date: Month _____ Year _____ Security Code from back of card: _____

Cardholder Signature: _____

If cardholder is other than member, what email address should the CC receipt be sent to you? _____

To ensure that you receive the emailed receipt, please add cindy@ncwoa.com to your email address book.

NCWOA USE: Amount _____ CK# _____ E S Processed _____

NORTH CAROLINA WATERWORKS OPERATORS ASSOCIATION

**Examination for Laboratory Analyst Certification
Water Bacteriology OR Water Process Control Chemistry**

OBJECTIVE: The North Carolina Waterworks Operators Association is sponsoring a voluntary certification program for laboratory analysts. Certification will be given in the area of water process control chemistry.

Upon completion of a written examination, the analyst will receive a certificate. The certificate must be renewed every five years.

Water Bacteriology Examination Content: The examination will cover sampling techniques, quality control and media, equipment and techniques used in the water bacteriology laboratory. Knowledge of the Multiple Tube Fermentation Procedure, Membrane Filter Procedure, Colilert Procedure and Standard Plate Count Procedure is required.

Water Process Control Chemistry Examination Content: The examination will include safety, sampling techniques, conductivity, hardness, turbidity, chlorine, and selective electrode and spectrophotometric techniques.

EXAMINATION DATE: Wednesday, April 18, 2018 at 6:00 PM

PLACE: *Hickory Metro Convention Center - 1960 13th Avenue Drive SE - Hickory, NC 28602*

APPLICATION DEADLINE: April 11, 2018

FEE: \$20.00 (*Payable at time of the examination.*) Payment must be made by check or money order to: North Carolina Waterworks Operators Association (NCWOA) - NO CASH WILL BE ACCEPTED.

HOW TO APPLY: Each applicant must complete the application below, detach, and send to:

Drinking Water Lab Certification
Environmental Sciences Section
Attn: Tiffany Kohl
PO Box 28047
Raleigh, NC 27611-8047
Phone #: 919-807-8879
Fax #: 919-715-8611

DO NOT SEND FEE WITH APPLICATION

All applications will be accepted. No acceptance notification will be mailed. For additional information, contact Chris Goforth at 919-807-8871.

DETACH HERE AND RETURN

Name: _____

Preferred Mailing Address: _____

City, State, Zip Code: _____

Employer: _____

Address: _____
Street or PO City State Zip Code

Please mark the examination you would like to take: () Bacteriology () Process Control Chemistry

Applicants Signature: _____

Heather Cagle, Administrator
N.C. Waterworks Operators Association
PO Box 4519
Emerald Isle, NC 28594

NON-PROFIT ORG
U.S. POSTAGE
PAID
Mailed from
Zip Code 56601
Permit No 71



NORTH CAROLINA WATERWORKS OPERATORS ASSOCIATION

28th Annual North Carolina Waterworks Operators School

April 16-20, 2018 & **Advanced Day** Wednesday, April 18, 2018

We Appreciate Our Corporate Sponsors! Look to them first for all of your industry needs.



Jack Moore & Associates, Inc.

