

NCWOA Upcoming Workshops & Training Events with Proposed Agendas

All NCWOA seminars listed on pages 4-5 are for 6.0 contact hours and are pre-approved by the NCWTFOCB for treatment and distribution operators. Some of the seminars will also qualify for 6.0 wastewater contact hours. Individuals that attend an entire seminar will receive a Certificate of Attendance for 6.0 contact hours. Please see each individual seminar agenda or description for details. Seminar agendas and locations are tentative and may be subject to change.

Improving Efficiencies - System.Facilities.People

May 21, 2019 in Concord and Dec 10, 2019 in Raleigh - 8am - 4pm

The morning session will consist of:

Water Efficiencies

- Electrical
- Pumps & Motors
- Soft Starters

Water Loss

- Metering

Capacity Development

- Growth & Expansion issues

The afternoon session will consist of:

Leadership/Supervision

- Motivation of the Workforce
- Generational Supervision issues

HR Practices

Certificates for 6 Contact hours for all DRINKING WATER and WASTEWATER certifications

Small Systems Seminar

August 20, 2019 in Waynesville - 8am - 4pm

The morning session will consist of:

- Administration - Records & Operators
- Rules & Regs
- Maintaining Viable Operations
- GW Rule Requirements
- SW Rule Requirements

The afternoon session will consist of:

- GW Treatment Options & Costs

- SW Treatment Options & Costs

- Distribution & Collection Systems - Maintaining the System, Emergency Response & Mutual Aid, Emergency Repairs & Public Notification

Certificates for 6 Contact hours for all DRINKING WATER and WASTEWATER certifications

Remote Lab Tech Day

August 28, 2019 in Raleigh

Topics: TBD

Certificates for 6 Contact hours for all DRINKING WATER and WASTEWATER certifications

Fall Advanced Day 2019

September 25, 2019 in Raleigh ([Registration in Fall School Brochure - coming in July](#))

The morning sessions will include:

Regulatory Update on Source Water Protection

The Science Behind Emerging Contaminants

Treatment Techniques for Emerging Contaminants

The afternoon sessions will include:

Using Alert Systems & Social Media to Communicate with our Customers

Effective Communication

Certificates for 6 Contact hours for all DRINKING WATER and WASTEWATER certifications

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Fall Certification School

September 23-27, 2019 at the McKimmon Center in Raleigh

Information coming in July

**For more information and online registration,
please visit our website at www.ncwoa.com**

NCWOA SEMINAR REGISTRATION FORM

Deadline for entry is receipt at least 4 business days before a seminar. Space is limited - First Paid, First Accepted

Please Print or Type

NAME (First, MI, Last): _____ Nickname (For Tag) _____

SOCIAL SECURITY # (last 4 digits): XXX-XX-_____ EMPLOYER: _____

MAILING ADDRESS _____

CITY: _____ COUNTY: _____ STATE: _____ ZIP: _____

WORK PHONE: _____ Ext: _____ FAX: _____

EMAIL ADDRESS: _____

NC WATER TREATMENT CERTIFICATE # (OPERATOR ID #): _____ NCWOA MEMBER # : _____

NC WATER TREATMENT CERTIFICATE TYPE: ___AS ___BS ___CS ___AW ___BW ___CW ___DW ___AD ___BD ___CD ___DD ___CC/BF ___None

NC WASTEWATER CERTIFICATION # (OPERATOR ID #): _____, _____, _____

NCWOA MEMBER PRICE IS \$50.00 (Must put your INDIVIDUAL NCWOA membership number on the line above to qualify)

NON-MEMBER PRICE IS \$100.00 (2019 NCWOA membership included in this price.)

Improving Efficiencies - System.Facilities.People - May 21, 2019 in Concord	Cost \$ _____
Small Systems Seminar - August 20, 2019 in Waynesville	Cost \$ _____
Improving Efficiencies - System.Facilities.People - December 10, 2019 in Raleigh	Cost \$ _____

Please make checks payable to "NCWOA" or "North Carolina Waterworks Operators Association." We do NOT accept Purchase Orders. Credit Card payments may be mailed, faxed, or scanned but NOT called in. A confirmation letter/receipt and map will be mailed to each attendee once full payment is received.

REFUNDS: We will issue a refund (minus a \$20 administrative fee), if the refund is requested, in writing, at least 7 business days prior to the event. Refunds will be made in the same manner as payment. Substitutions may be made. Please inform us, as soon as possible, of substitutions so that the appropriate certificates of attendance may be generated.

CREDIT CARD PAYMENT

Credit Card Type: ___ Visa ___ MC ___ AmEx ___ Discover
 Name on Credit Card: _____
 Credit Card Number: _____
 Exp Date: Month _____ Year _____ Security Code from back of Card _____
 Cardholder's Signature: _____

If cardholder is other than attendee, what email address should the CC receipt be sent to? _____

To ensure that you receive the emailed receipt, please add heather@ncwoa.com to your email address book.

NCWOA USE: Amount: _____ CK# _____ E S Processed: _____

PLEASE SEND APPLICATION AND PAYMENT TO:

Heather Cagle, NCWOA Administrator
 PO Box 5466
 High Point, NC 27262
 Phone: 252-764-2094 ext. 1
 Fax: 252-764-2095
 Email: heather@ncwoa.com

NEW ADDRESS

EFFECTIVE 01/01/19

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 : Credit Card Payment :
 : Cannot be Processed :
 : Over the Phone :
