



NORTH CAROLINA WATERWORKS OPERATORS ASSOCIATION

Advanced Day Agenda

Wednesday, September 25, 2019 in Raleigh, NC

Getting Ahead of Emerging Contaminants & Public Relations

EXHIBIT HALL OPEN FROM 8:00AM - 4:00PM

Session 1

8:30am – 8:40am Welcome and Opening Remarks - *NCWOA Representative*

8:45am – 9:30am Regulatory Update

9:30am – 10:15am The Science & History of Emerging Contaminants

Break: 10:15 - 10:45

Session 2

10:45am – 11:15am Treatment Techniques for Emerging Contaminants

11:15am – 12:15pm Emerging Contaminant, a Case Study

Awards Banquet Luncheon – Provided on Site 12:15 – 1:30

Session 3

1:30pm – 2:15pm Public Relations - Resources Available to Effectively Communicate with Customers, the Public and Media

2:15pm – 3:00pm Public Relations - Developing an Effective Crisis Communication Plan

Break: 3:00 – 3:20

Session 4

3:20pm – 4:05pm Public Relations - An Exercise in Crisis Communication

4:05pm – 4:50pm Public Relations - Communicating with Media and Public after a Negative Incident, a Case Study

This class has been pre-approved for 6 contact hours for drinking water and wastewater certification.

AWARDS BANQUET LUNCHEON

The Awards Banquet Luncheon and Business Meeting will be held on Wednesday, September 25, 2019. The festivities will begin at 12:15pm at the McKimmon Center. There will be door prizes given away. Please make plans to attend and congratulate your fellow operators for a job well done!



NORTH CAROLINA WATERWORKS OPERATORS ASSOCIATION

Annual Fall School Registration Form Must be RECEIVED BY September 13, 2019

Please Print or Type

NAME (First, MI, Last): _____

NICK NAME for TAG: _____ SOCIAL SECURITY #: XXX-XX-_____

EMPLOYER / ORGANIZATION: _____

ADDRESS FOR CONFIRMATION: _____

CITY: _____ STATE _____ ZIP _____ COUNTY: _____

WORK PHONE: _____ EXT: _____ FAX: _____

ATTENDEE'S EMAIL ADDRESS: _____

ATTENDEE'S INDIVIDUAL NCWOA MEMBER # (must be included to be eligible for member rate): _____

NC WATER TREATMENT CERTIFICATE TYPE PRESENTLY HELD:

- AS BS CS AW BW CW DW
- AD BD CD DD CC/BF NONE

NC WATER TREATMENT CERTIFICATE # (OPERATOR ID #): _____

NC WASTEWATER CERTIFICATE# _____

PLEASE **CHECK** WHICH CLASS YOU ARE REGISTERING FOR AND **CIRCLE** RATE:

<u>CLASS TITLE</u>	<u>NCWOA MEMBER RATE</u>	<u>NON-MEMBER RATE</u>
<input type="checkbox"/> A-Surface (M-F)	\$ 330.00	\$ 385.00
<input type="checkbox"/> B-Surface (M-F)	\$ 330.00	\$ 385.00
<input type="checkbox"/> C-Surface (M-F)	\$ 330.00	\$ 385.00
<input type="checkbox"/> A-Well (M-F)	\$ 330.00	\$ 385.00
<input type="checkbox"/> B-Well (M-F)	\$ 330.00	\$ 385.00
<input type="checkbox"/> C-Well (M-F)	\$ 330.00	\$ 385.00
<input type="checkbox"/> Advanced (Wednesday)	\$ 150.00	\$ 195.00

Will you be attending the Basic Math for Operators from 10am-12noon on Monday, September 23rd? _____ Yes _____ No
It is not required as part of the certification school. (limited to first 45 participants for C-Well and C-Surface ONLY)

CREDIT CARD PAYMENT

Credit Card Type: _____ Visa _____ MC _____ AmEx _____ Discover

Name on Credit Card: _____

Credit Card Number: _____

Exp Date: Month _____ Year _____ Security Code from back of Card _____

Cardholder's Signature: _____

If cardholder is other than attendee, what email address should the CC receipt be sent to? _____

To ensure that you receive the emailed receipt, please add cindy@ncwoa.com to your email address book.

PLEASE SEND APPLICATION AND PAYMENT TO:

Heather Cagle, NCWOA Administrator
PO Box 5466, High Point, NC 27262
Phone: 252-764-2094 ext 1
Fax: 252-764-2095
Email: heather@ncwoa.com

← Please note
NEW ADDRESS

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Credit Card Payments CANNOT
be processed over the phone.
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NCWOA USE: Amount: _____ CK# _____ E S Processed: _____